

April 26, 2005

Mrs. Suzette Trimer  
Your Other Hands  
714B South Colorado Street  
Philadelphia, PA 19146

Dear Suzette,

I am truly at a loss for how to express my gratitude for all that you did to contribute to the overwhelming success for our two very important recognition events: PennDel Candlelight & Silver and the Atlantic Candlelight & Silver

Feedback has been overwhelming regarding the childcare services program held at both events. Parents were ecstatic that their children had such a great time. Some of the comments we received were:

- Justin had a better time than we did. He told us, "my party was way better than yours!"
- My child had a great time, he didn't want to leave, it was after Midnight and he was as happy as can be.
- Hope you will provide this service again, my daughter wants to know when we are coming back

I was grateful while reviewing people's comments, but not surprised. You are wonderful, reliable, trustworthy; everything I would want in a partner (not a vendor) that helps me organize and create an elegant and successful program for our honorees. From a meeting planner's point of view, it is a welcomed pleasure and relief to not have to 'think' about an aspect of a program, you allow me to not 'think' about the children's portion of the evening. I leave it all up to you and your wonderful staff!

Coming to New York to assist me with my Atlantic Region Event, I will never forget your kindness and your commitment to Wachovia! You saved my sanity. It was hard to have our children at one property while our dinner was at another. But knowing you and your staff were handling the children's program, I was confident that all was well. This enabled me to make the parents feel at ease about having their children participate in the program, which enabled them to have a great time at their recognition ceremony.

Suzette, thank you again, from the bottom of my heart, for EVERYTHING. I look forward to a very, very long relationship between Your Other Hands and Wachovia.

Sincerely,



Maria L. Bavaro